

LUMA by CONCERN EAP Provider



Concern EAP Announces New Digital Experience: LUMA

Meet Luma - an easy, digital access tool to help you find personalized support when you need it. Luma combines technology with your Concern EAP benefits to find information and resources --anytime, anywhere from your phone, tablet or computer -- quickly and confidentially.

<p>Get matched with a counselor, and choose the best option for you—video conferencing or face-to-face</p>	<p>Get personalized recommendations for Life Balance services to help with finances, family, legal concerns and more</p>	<p>Get a customized library of self-help tools and resources, specially selected to help you build skills and resilience</p>
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Getting started is simple. Just visit <https://employees.concern-eap.com>, log in with the company code **SVSWA**, and follow any of the in-page links to begin.

[Watch a quick Luma video](#)

or visit:

<https://www.concernhealth.com/luma-explainer-video>

If you have questions or experiencing technical difficulty, please email

luma@concern-eap.com or call 800-344-4222.